

July 19, 2010

Pro Construction Group
Attn: Jack Marku, Owner/President
6900 Philips Highway, Suite 13
Jacksonville, FL 32216

REFERENCE: Termite Repair – 1752 Grasmere Court, Jacksonville, FL 32223

Dear Mr. Marku,

It is our pleasure to write this sincere letter of appreciation for the professionalism, excellent craftsman and timely completion of work in our home.

Recently, we were in the process of stripping old wallpaper and discovered some prior termite damage to the kitchen wall around the windows. Upon inspection by Turner Pest Control, your company was notified and responded to the repair within 24 hours.

During our 40 years of home ownership, we have never experienced such a professional response to home damage. The damaged wood was removed without a mess nor inconvenience to us. I was amazed at the polite crew and careful cleanup of debris as well as the new construction. The crew insisted on completing the job to include returning my furniture to original location.

I know that you will be the first company contacted for any future construction. It is a pleasure to know that platinum customer service still exists.

Kindest regards,



Michele and Michael Sing
1752 Grasmere Court
Jacksonville, FL 32223
T.904.738.3893